



# Customer withdrawal form

01/12/20

VE Ref

Order ref

## Exercising your right to change your mind (Consumer Contracts Regulations 2013).

For most products bought online you have a legal right to change your mind within 14 days and receive a refund.

You do not have a right to change your mind in respect of:

- (a) goods which have been made to or customised to your design or instructions; or
- (b) repair services, once these have been completed, even if the cancellation period is still running.

### Notice of withdrawal:

I/we [\*] hereby give notice that I/we [\*] withdraw from my/ our [\*] contract of sale of the following goods [\*] / for the supply of the following service [\*]

Ordered on [\*] .....Delivered on [\*] .....

[\*] Delete as appropriate

### Details of the consumer(s):

Name:.....	Address:.....
Telephone:.....	.....
Mobile:.....	City.....
Email:.....	County.....
Country.....	Post Code.....

### Signature of the consumer(s):

Signed: ..... Date:.....

Please complete and return to: